

# Helping You Stay Connected

## MINNESOTA TELEPHONE ASSISTANCE PLAN AND THE FEDERAL LIFELINE AND AFFORDABLE CONNECTIVITY PROGRAMS

Minnesota's Telephone Assistance Plan (TAP), the federal Lifeline and Affordable Connectivity Programs (ACP) give you a bill credit for your telephone, cell phone or internet service.

Call the Consumer Affairs Office at **651-296-0406** or **800-657-3782**, or email the CAO at [consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us) to learn about the program and for help to sign up.



- TAP bill credit is \$10 monthly. Applies to landline phone service only.
- Lifeline bill credit is up to \$9.25 monthly. Applies to landline telephone service, cell phone service or broadband internet service.
- ACP is a bill credit of up to \$30 on broadband Internet service.
- Additional bill credit for residents who live on tribal lands.
- One bill credit is allowed per household.
- If you qualify for other government assistance programs that have income guidelines, you may qualify for TAP/LL.

- You must re-qualify every year.
- Ask your telephone company or the MN Public Utilities Consumer Affairs Office (CAO) for an application.
- Applications can be found at [www.lifelinesupport.org](http://www.lifelinesupport.org), [www.acpbenefit.org](http://www.acpbenefit.org) or contact the CAO.

