

The Communicator

News from your local coop to keep you connected.

November 2024

Take a Byte Out of Hunger Food Drive



November 1st - 25th

Drop off donations at our office
Open Monday - Friday
8:00am - 5:00pm

We are excited to be hosting a Food Drive again this year from November 1-25th! Bring in three non-perishable food items to our office and you'll be entered for a chance to win a \$75 Red's Hometown Market gift card, just in time for Thanksgiving! All proceeds will go to the Houston County Food Shelf and the Trinity Lutheran Church Little Free Pantry.

Trade in your old router!

Upgrade to our newest router with the CommandIQ Wi-Fi app! With this easy upgrade you'll be able to:

- Get faster Wi-Fi in more places on more devices throughout your entire home with Wi-Fi 6.
- Control it all and tailor your experience with the CommandIQ app. Change your Wi-Fi password, run a bandwidth test, and know who is on your network from the palm of your hand.
- Get regular security updates, enhancements, and ongoing support from us so you always have an amazing experience.

This install only takes a few minutes and self-installations are available if preferred. Call us today to schedule your upgrade!

Office Closed

Our office will be closed Thursday, November 28 and Friday, November 29 for Thanksgiving. If you have an emergency service outage during this time, please call 507-498-3456 to reach our on-call technician.



Happy Workiversary!



Jacqui - 19 years



Brunch & Be Merry and Small Business Saturday

Saturday, November 30

More info at:
springgroveareachamber.com

Make Secure Payments Online with SmartHub

Your life is busy and managing your account can sometimes feel complicated. With our SmartHub tool it won't be. Save time and money by managing your account at anytime from anywhere. Here are some of the ways SmartHub will put you in control of your account:

Billing & Payments: No more waiting for your bill to arrive in the mail! Access and pay your bill at anytime from anywhere. Save time with easy payment options to avoid late fees and service interruptions.

Alerts & Notifications: Stay informed on important account events via email or text messages.

Paperless Billing: What if you could save some time and a tree at the same time? Activate SmartHub paperless billing, an eco-friendly way to instantly access your bill.

You can download the SmartHub app for free right from the Apple App Store or Google Play Store. You can also access SmartHub from our website at www.yourlocal.coop/smarthub. If you need any assistance getting this set up, please give us a call!

Protect yourself from holiday scams! 5 to be aware of: *via Knowb4*

- **Black Friday/Cyber Monday Deals** - Remember that when a "special offer" sounds too good to be true, it usually is. Never click on links in emails or popups with very deep discount offers.
- **Charity Tricksters** - The holidays are traditionally the time for giving. It's also the time that cyber criminals try to pry money out of people that mean well. It is safest to only donate to charities you already know.
- **Complimentary Vouchers or Gift Cards** - A popular holiday scam is big discounts on gift cards. Don't fall for offers from retailers or social media posts that offer phony vouchers or gift cards paired with special promotions or contests.
- **Fake Mobile Apps** - Apps can sometimes bypass controls built in by the app store. Be wary of apps from unknown developers or those with limited/bad reviews. Best practice is to only use ones you know and trust.
- **Bogus Shipping Notices** - You are going to see emails & text messages supposedly from Amazon or a shipping carrier in your inbox that claim your package has a problem and/or could not be delivered. Many of these are phishing attacks that try to make you click on a link or open an attachment. It's best to delete the message and sign into your account separately to see if there are any shipping notifications.



***If you aren't sure
about a text or email
you receive, stop in
or give us a call!***